Questions to Ask a Web Development Company

Question: **Who will develop the website?**

Others: It could be a direct employee or a freelancer. With a freelancer in the scene, you can expect 'no-show' after completing the project. Finally, you end up with zero support.

hyrrokkîn We strictly follow a no-freelancer policy. An international standard process is followed and the development practices are as per the standard framework. We aim to make our client independent and allow management by any developer at any point in time.

Question: **Do you use plugins?**

Others: If no, then it is safe. If yes, then be prepared to invite more security vulnerabilities. Lesser plugins equal to lesser security vulnerabilities.

hyrrokkîn We use few to zero plugins, hence fundamentally producing a highly secure website.

Question: **Do you use a ready WordPress theme for CMS?**

Others: If yes, then you should be ready to experience a website with overloaded hidden functionalities which will not be maintained over a period of time, thereby inviting all the security vulnerabilities. Additionally, any excess line of code which is not relevant to your business objective will impact your website's performance.

hyrrokkîn We develop a theme instead of using a free or paid theme from a third party which gives the best performance as there won't be any unnecessary code.

Question: **Does your company own the frontend template? Do you have a license for it?**

Others: It is purchased online (paid or free). Be prepared you could be in for an act of piracy as the freelance website creators are known to use the nulled version which is equal to piracy.

hyrrokkîn We use in-house templates that help you avoid any future IP related issues.

Question: **Where do you host your website?**

Others: On a shared server with GoDaddy, Hostinger, or HostGator. Be alert that you may be facing vulnerabilities in terms of server-side security as the server is shared among unknown/random users.

hyrrokkîn We offer both dedicated and shared space for hosting our client's website. However, we use our dedicated server to offer shared hosting. Hence, as we have complete control over the server and are managed by in-house security specialists, the risks of security associated with the server side are minimized.

Question: **How many developers do you have?**

Others: Few. This is an indication for you to be prepared for high attrition rates due to lack of manpower. You may also experience a hold on your project.

hyrrokkȋn We have 8 backend developers, 3 full stack developers, 4 frontend developers and an experienced server administration and testing team. As we follow agile methodology, we bill you against our progress. Hence your project will never be kept on hold.

Question: **Can you share your company portfolio?**

Others: Sorry we cannot share as we are bound by NDA with our partners and clients. In this case instantly ask for their client reviews or if nothing at all look through their software products.

hyrrokkȋn We can show you the profiles of those client's with whom we are not bound by NDA. Additionally we have 2 Saas products and 2 other applications.

Question: **What framework do they use to develop the backend and frontend?**

Others: This is important to know so that you can confirm that your company requirement is met properly. As the skill set of every provider varies it is important that you are able to identify the one which is ideal for your business needs.

hyrrokkȋn We support Bootstrap, MySQL, MongoDB, ReactJS, Typescript, NextJS, NodeJS, Laravel, Lumen, Flutter, and Livewire.

Question: **What kind of testing environment do you have?**

Others: We rely on emulators. Then you should know they are not in a position to afford high-end devices and are therefore not 100% accurate.

hyrrokkȋn We use both emulators and real devices such as iPhones, iPad and MacBooks to test your application on Apple devices

Question: **Do you use a business email or gmail for communication?**

Others: No/mostly Gmail. Communication is a very important part of the business but through secured channels such as a business email. If they are not using a business email that shows they are not interested in having a secure email, then it raises questions on how well they will deal with providing security to your website.

hyrrokkȋn We always use proper professional email channels with our domain www.hyrrokkin.net and attach much importance to cyber security both for our company as well as our valued customers.